

# Our Patients – Our Partners

## Working Together for Safer Health Care!

**A**t Memorial Hospital we are committed to patient safety. We know that to ensure the best possible and safest care, it is important that all of your health care providers work together and that you participate as part of your health care team.

Here are some things you can do in the hospital to help us provide the safest possible care:

- ✓ **1. Talk to your doctors, nurses, and other health care professionals.**
  - Write down your questions and don't be afraid to ask.
  - Write down the answers so that you can review them later.
- ✓ **2. Keep a family member or friend involved in your care and available to act as your advocate if you are overwhelmed or unable to ask questions.**
- ✓ **3. Bring your medical history, list of allergies, all of the medications and supplements you are taking and names and phone numbers of other doctors and caregivers.**
- ✓ **4. Answer all questions about your health truthfully and completely.**
- ✓ **5. Ask every person to identify him or herself when they enter your room. Ask everyone—both caregivers and visitors to wash their hands. This is the best way to fight the spread of infection.**
- ✓ **6. Before you go in for a procedure, ask to make sure they have the right patient and are doing the correct procedure.**
- ✓ **7. Be sure you understand your discharge instructions before you leave the hospital.**
- ✓ **8. Question all medications you are about to receive. Make sure you have the correct medication in the correct dose.**

**Thank you for choosing Memorial Hospital.  
We care about you!**



**Memorial Health Care Systems**

**Our Doctors Make The Difference**



### **Stand Up for Patient Safety**

*Our Patients – Our Partners*

*One Team, One Goal*

Memorial Hospital is one of 400 hospitals nationwide participating in Stand Up for Patient Safety sponsored by the National Patient Safety Foundation.

Because your doctors and nurses care about you, they do their best to keep you healthy and safe. But safety is everyone's responsibility. By becoming involved and actively participating in your own care, you will make a big difference in ensuring your own safety.

Remember, your doctor and health care providers are your partners in keeping you healthy. Talk with your health care providers. Ask questions and don't be afraid to make a list of concerns or questions to discuss with your doctor. Remember, the more involved you are, the better your care will be!